





"The highlight for me was everything! So many classes to choose from, a great time talking with vendors and the planned activities were so fun. It makes me want to get more involved with APCO because of the professionalism and networking. This was my first time attending and I hope I can come every year." - APCO 2023 Attendee





# YOU'RE INVITED

Start your journey to APCO 2024, the largest event for emergency communications taking place August 4-7 in Orlando. Be part of the event everyone will be talking about this year.

Get a flavor of the conference by flipping through the pages of this brochure. We invite you to meet us in Orlando.

You in? Register by July 8 for the best rate.





# WHO'S GOING?

We hope you are! Join us and 6,000 of your peers who are all there for the same purpose – to learn, engage, get inspired and have fun.













"This conference made me more excited about my career and assisting other dispatchers in my center. I loved the networking and hearing stories from other ECCs across the nation. I have been dispatching for nearly 22 years and this conference re-energized me!" - APCO 2023 Attendee





"All of the presentations were very informative, giving me tools I can take back to my center and not only use myself, but share with others as well." - APCO 2023 Attendee

> "The keynote speakers always provide great information and ideas that are outside of the communications world but are presented in a way that the knowledge can easily be transferred to inside the communications world."

- APCO 2023 Attendee



# ALWAYS KEEP LEARNING

In addition to the 10 professional development tracks, there are other learning opportunities that include two pre-conference courses, emergency communications center tours, Think Tank sessions and APCO business sessions.

### **KEYNOTE SPEAKERS**

### We are super excited to announce this year's keynote lineup!

The Opening General Session features Captain Scott Kelly, history-making NASA astronaut and first to complete a year-in-space mission.

For the Distinguished Achievers Breakfast, we have inspiring NCAA wrestling champion, National Wrestling Hall of Fame inductee and subject of the film Unstoppable Anthony Robles.

Ending on a strong note, the Food for Thought Luncheon keynote is Duncan Wardle, a 25-year veteran and former Head of Innovation and Creativity at Disney.



Captain Scott Kelly Sponsored by FIRSTNET.



Anthony Robles
Sponsored by BIARRIS



Duncan Wardle





## CREATE CONNECTIONS

### After the learning it's time for fun!

Spend time with old friends and meet new ones at the special events including receptions, the Block Party and the Connect & Celebrate Dinner.

Enjoy the thrill of a lifetime at Universal Studios Florida. APCO attendees will be given the red carpet treatment and an experience you won't get anywhere else!





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"To be surrounded by so many people who have a true appreciation and understanding of all aspects of the job was amazing." - APCO 2023 Attendee









"The expo hall was the best I have ever been to. I have been to several national conferences, and this was the largest and most in depth for different types of vendors all over the 9-1-1 and emergency services industry." - APCO 2023 Attendee





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### The Exhibit Hall is open for two days giving you plenty of time to visit with more than 260 vendors.

If you've never been to an APCO conference before there is so much to see and do inside the exhibit hall! Be sure to make a plan and map out your must-visit booths to see as many impressive displays and technologies as possible.

Also taking place in the hall are K9 dog demos, the headshot lounge, unique public safety vehicles, specialized sessions in the Career Advancement Center, product showcase in the New Products Zone and so much more!









# SCHEDULE AT-A-GLANCE

DATE	TIME	EVENT
saturday, AUGUST 03	8:00 a.m. – 5:00 p.m.	APCO Institute Courses: Cybersecurity Fundamentals for the ECC and Bullying & Negativity in the Communications Center, 2nd Edition
	1:00 p.m. – 6:00 p.m.	Registration – APCO Member Voting & Store Open Sponsored by 🔕 MOTOROLA SOLUTIONS
	3:00 p.m. – 5:00 p.m.	Committee Meetings
sunday, AUGUST 04	7:30 a.m. – 5:00 p.m.	Registration – APCO Member Voting Sponsored by 🕓 MOTOROLA SOLUTIONS
	8:00 a.m. – 11:00 a.m.	Chapter Leaders Training
	8:00 a.m. – 11:00 a.m.	Institute Adcom Meeting
	8:00 a.m. – 12:00 p.m.	AFC Adcom Meeting
	9:00 a.m. – 10:00 a.m.	Professional Development Tracks
	10:30 a.m. – 11:30 a.m.	Professional Development Tracks
	1:00 p.m. – 2:00 p.m.	Professional Development Tracks
	2:30 p.m. – 3:30 p.m.	Professional Development Tracks
	4:00 p.m. – 5:00 p.m.	First General Business Session
	5:30 p.m. – 7:00 p.m.	New Attendee Reception (invitation only)
	6:30 p.m. – 7:30 p.m.	International Welcome Reception (invitation only) Sponsored by OPULSIAM
	7:00 p.m 9:00 p.m.	CPE Alumni Reception (invitation only)
	7:00 a.m. – 4:30 p.m.	Registration – APCO Member Voting Sponsored by 😃 MOTOROLA SOLUTIONS
Monday, August 05	8:30 a.m. – 10:00 a.m.	Opening General Session and Keynote Address Sponsored by FIRSTNET. Built with ATBT
	10:00 a.m. – 5:00 p.m.	Exhibit Hall Hours (ribbon cutting @ 10:00 a.m.)
	10:00 a.m. – 4:30 p.m.	Blood Drive
	10:30 a.m. – 4:30 p.m.	Career Advancement Center
	10:30 a.m. – 5:00 p.m.	Presentation Theater Sessions
	12:00 p.m. – 2:00 p.m.	AFC Advisor Luncheon (invitation only) Sponsored by Spectrum
	2:00 p.m. – 3:00 p.m.	Professional Development Tracks
	3:30 p.m. – 4:30 p.m.	Professional Development Tracks
	5:30 p.m. – 7:00 p.m.	Young Professional Mixer (invitation only) Sponsored by ** CARBYNE

DATE	TIME	EVENT
tuesday, AUGUST 06	7:00 a.m. – 4:30 p.m.	Registration – APCO Member Voting Available Until 2:15 p.m. ET
	8:00 a.m. – 10:00 a.m.	Distinguished Achievers Breakfast Sponsored by 🛞 L3HARRIS"
	10:00 a.m 4:00 p.m.	Exhibit Hall Hours
	10:00 a.m. – 3:30 p.m.	Blood Drive
	10:30 a.m. – 3:15 p.m.	Career Advancement Center
	10:30 a.m. – 3:30 p.m.	Presentation Theater Sessions
	12:00 p.m. – 1:30 p.m.	Past Presidents & Life Members Luncheon (invitation only)
	1:30 p.m. – 2:30 p.m.	Professional Development Tracks
	3:00 p.m. – 4:00 p.m.	Professional Development Tracks
	4:15 p.m. – 5:15 p.m.	Second General Business Session
	5:15 p.m. – 6:00 p.m.	Second VP Reception
	6:30 p.m. – 9:30 p.m.	APCO Block Party! Sponsored by EIRSTNET.
wednesday, AUGUST 07	7:30 a.m. – 9:00 a.m.	Chapter Officers & CCAM Breakfast
	7:30 a.m. – 11:30 a.m.	Institute Adjunct Instructor Breakfast (invitation only)
	8:00 a.m. – 9:30 a.m.	Registration Sponsored by 🕓 мотовола solutions
	8:30 a.m. – 9:30 a.m.	Professional Development Tracks
	9:30 a.m. – 11:00 a.m.	Chapter Officer Workshop
	9:30 a.m. – 3:00 p.m.	CAC Meeting & Lunch
	10:00 a.m. – 11:00 a.m.	Professional Development Tracks
	11:30 a.m. – 1:30 p.m.	Food for Thought Luncheon
	2:00 p.m. – 3:00 p.m.	Professional Development Tracks
	3:30 p.m. – 4:30 p.m.	Professional Development Tracks
	6:00 p.m. – 6:45 p.m.	Connect & Celebrate Dinner Reception
	6:45 p.m. – 9:00 p.m.	Connect & Celebrate Dinner



# **REGISTER NOW**

#### Registration

Register by July 8 and save \$100 with the early bird rate.

Register @ apco2024.org/registerme

### Hotel Info

APCO International has negotiated special rates for a limited number of rooms for conference attendees at local hotels. To take advantage of the special rate, you must make reservations through the APCO 2024 website using our designated housing provider Orchid.Events. Hotel reservations are on a first come, first served basis.

Book @ apco2024.org/hotel-travel



#### Save \$200 Not a member of APCO? Join APCO and save an additional \$200 on your registration. Find out how.

Visit apco2024.org/savings.





### **Special Events**

Distinguished Achievers Breakfast (Tues)\$3	0
Food for Thought Luncheon (Wed)\$3	0
Connect & Celebrate Dinner (Wed)\$6	0
Prices listed are by July 8.	

### Volunteer

Volunteering is your chance to give back, be involved and meet other individuals in public safety. Visit apco2024.org/volunteer to learn more about how you can attend APCO 2024 for free.





351 North Williamson Blvd. Daytona Beach, FL 32114 apco2024.org





### DISCOVER THE MAGIC APCO 2024 | August 4-7 | Orlando, Florida

"The City Beautiful" is host to this year's APCO Annual Conference & Expo, and we invite you to discover the magic that awaits at the undisputed premier event for public safety communications professionals. I encourage each of you to explore the treasure trove of opportunities that APCO 2024 and Orlando, FL, have to offer. Here, there is something for everyone!

If you wish to visit one of hundreds of lakes, be inspired by the beauty of the fifty swans that reside in Lake Eola, (which is technically an 80-foot sinkhole), travel around the world in three days at Epcot, or knock on Mickey and Minnie's door, then get your tennis shoes ready and your travel booked because this is the city for you!

APCO 2024 is proud to have over 120 education sessions specifically selected and geared toward all

levels of public safety professionals. You can also enjoy many networking opportunities throughout the conference, have fun at social events like the Block Party or New Attendee Reception, and seek out new and exciting products and services in the vast exhibit hall featuring over two hundred vendors.

Plan to get energized and motivated with words of encouragement from world renowned keynote speakers and return home refreshed and reinvigorated with innovative ideas, new friends, and maybe, if you're lucky, a new set of Mickey ears!

I look forward to discovering the magic of APCO 2024 with all of you!

Becky Neugent APCO International President